GUIDE

Reporting Portal – One Touch

FINANSINSPEKTIONEN

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Version 1.2

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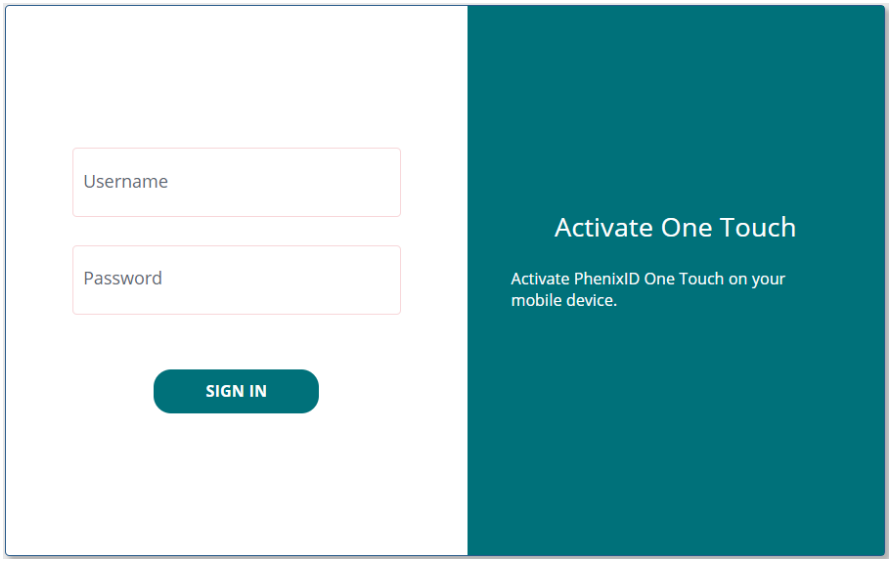
One Touch

Foreign users who do not have access to Swedish BankID register an profile, using email verification. Once registered, activating the mobile phone application ‘PhenixID One Touch’ is required to be able to log in to the Reporting Portal. This guide reviews the steps required to activate the application.

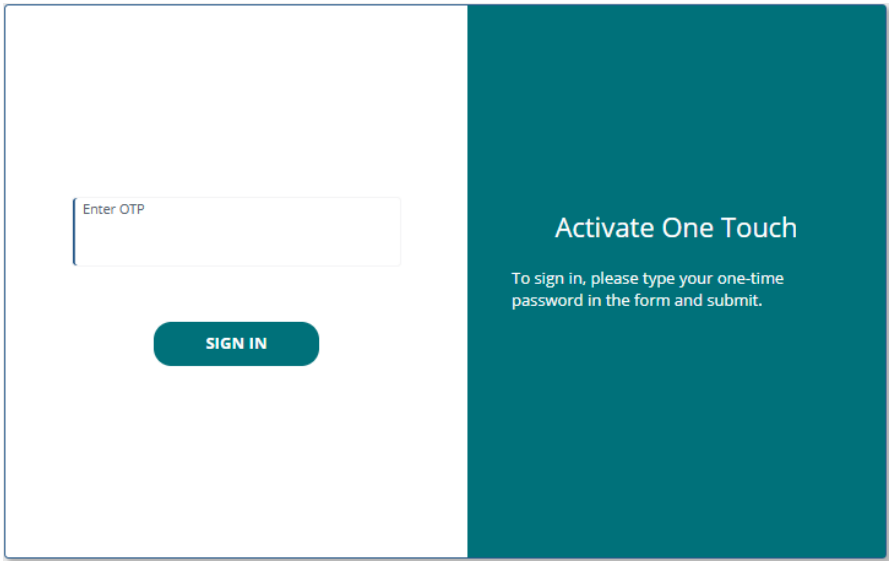
The application is available from Apple Store and Google Play.

ACTIVATING THE APPLICATION

Access the activation webpage from a computer and enter your username and password https://portal.finansinspektionen.se/activateonetouchotp/authenticate.

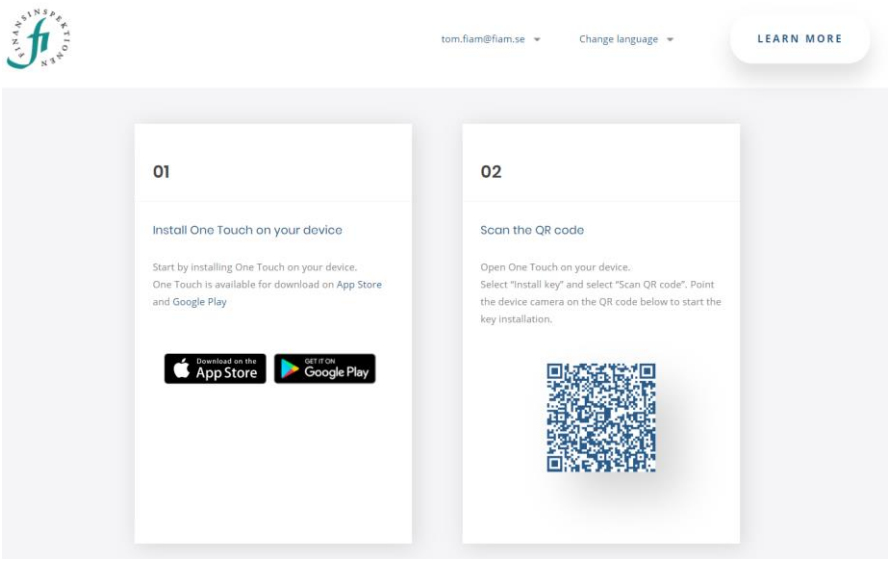


Enter the passcode that is sent to your email.

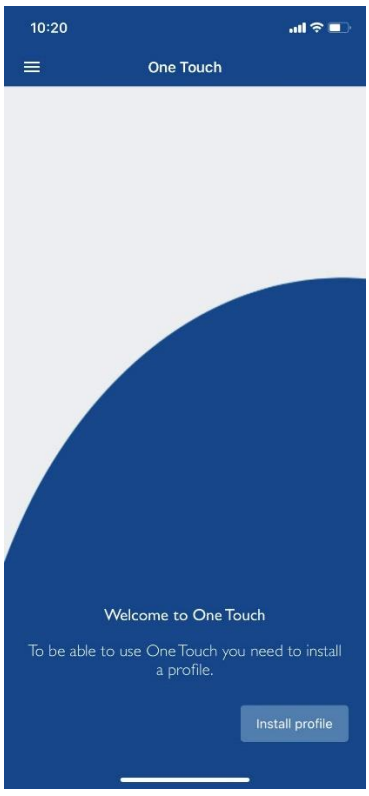


In the next step, the webpage will provide instructions for how to finish the activation.

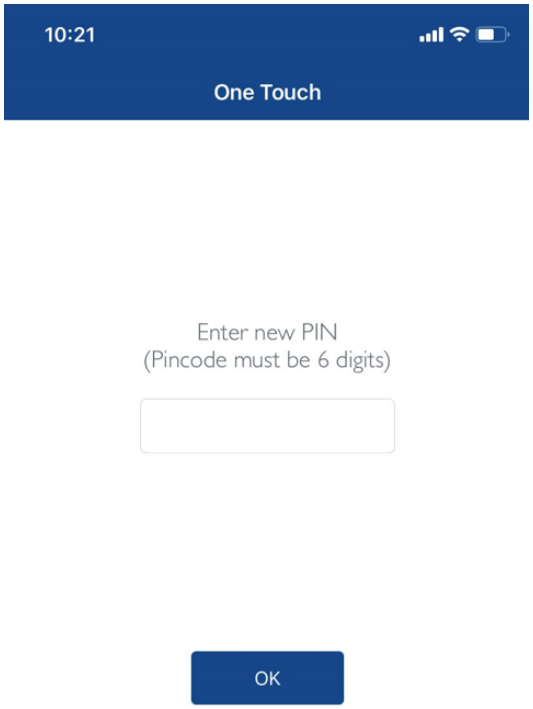
1. Select ‘Install profile’ and scan the QR code on the webpage.



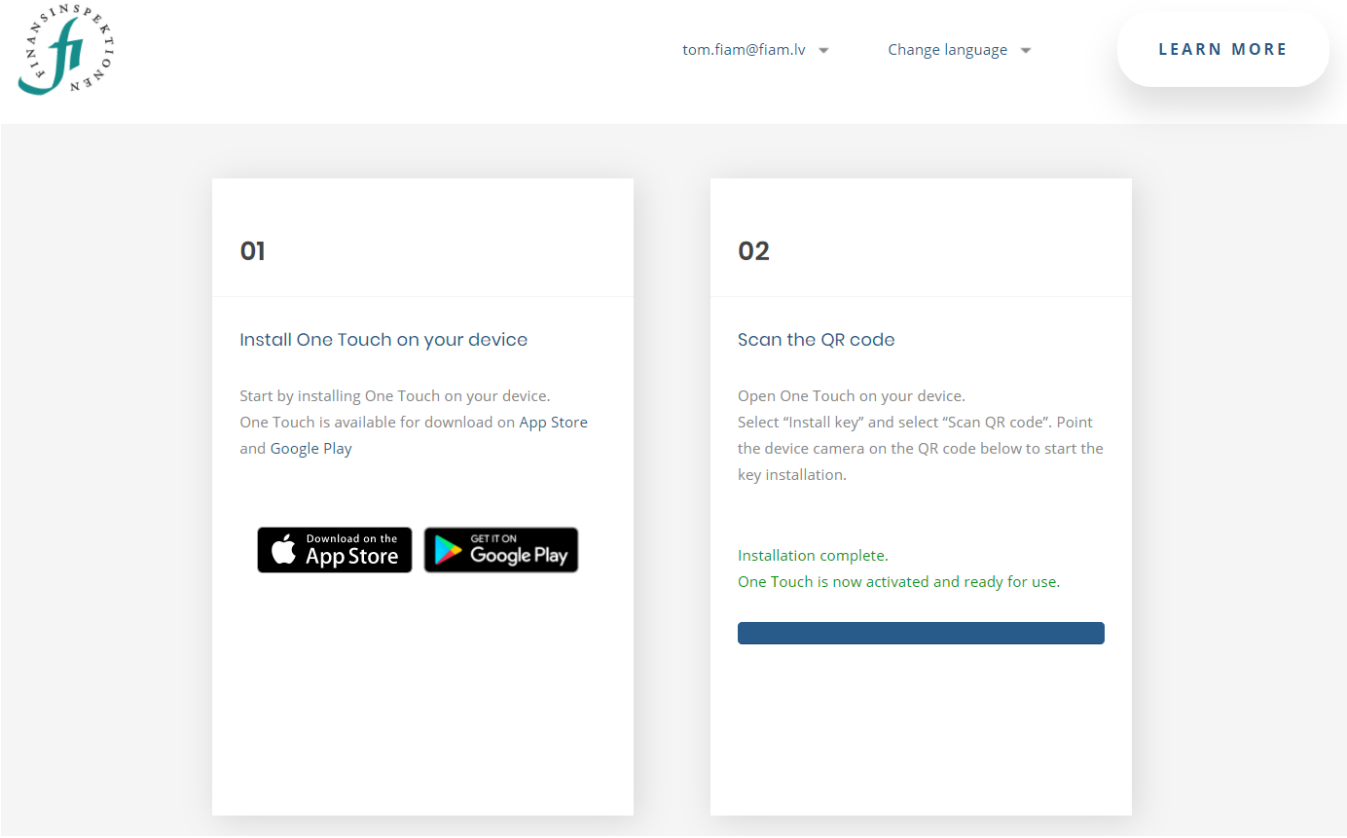
2. Install the application, if you have not done so already.



Follow the steps in the application. It will ask you to enter a 6-digit PIN code and whether you want to use Face ID.

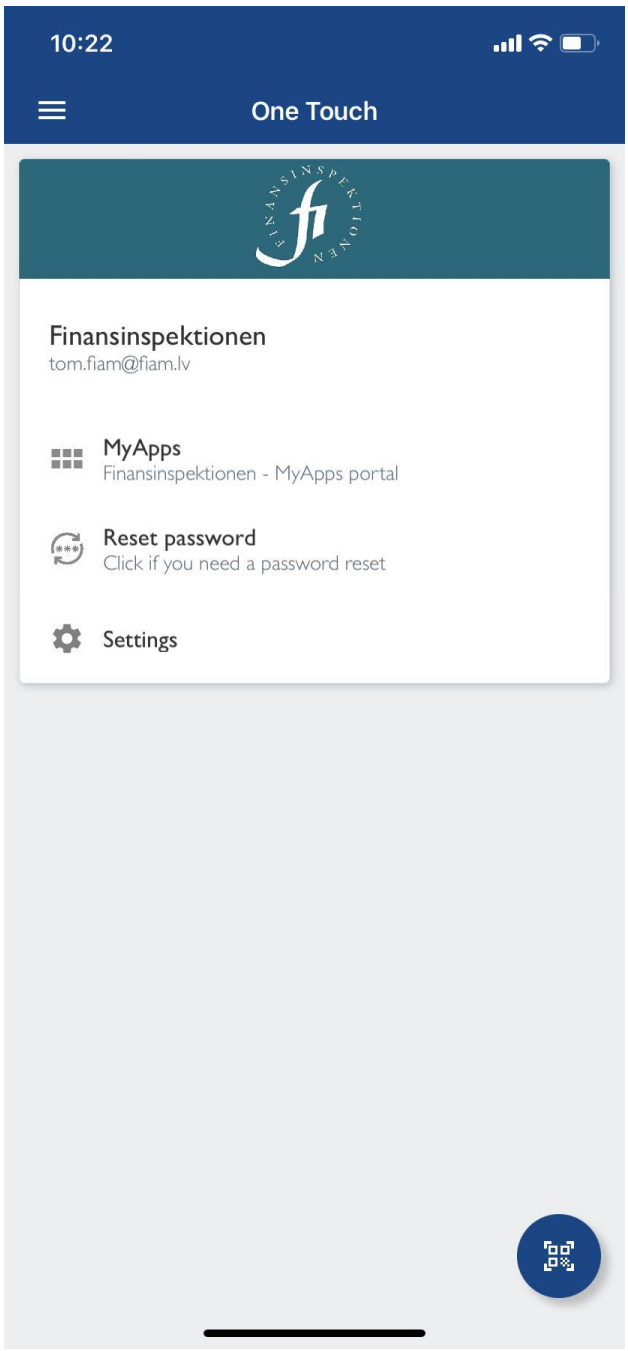


After you enter a PIN code, the webpage will confirm the activation and the application will be ready to use.



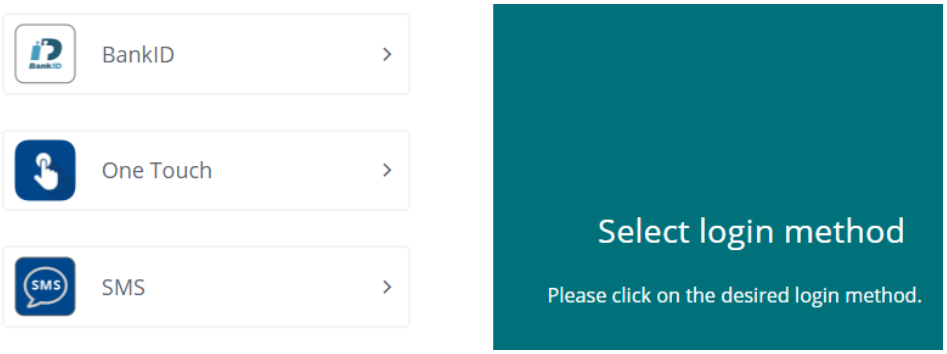
USING THE APPLICATION

The activated profile is valid for three years and will then need to be activated again. Click on ‘Settings’ and ‘Certificate’ to see the expiration date.



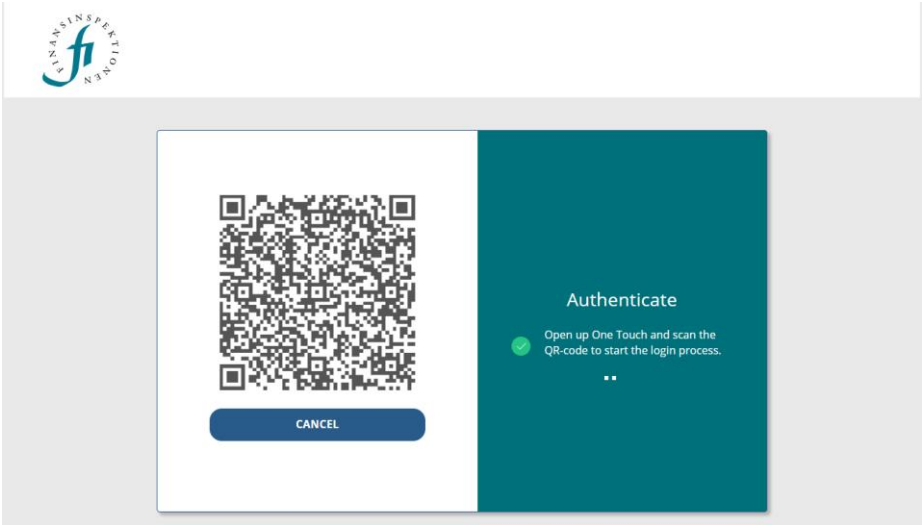
You can access Finansinspektionen's systems (e.g., Reporting Portal) directly from the application ('MyApps'). Please note that not all systems are available on mobile devices.

To access the Reporting Portal from a computer using the application, click on 'Log in to the Reporting Portal' and select 'One Touch' https://www.fi.se/en/e-services-and-forms/reporting-to-fi/.



Click on the icon in the bottom right corner of the application.

Scan the QR code that appears on the webpage and enter your PIN code (or use Face ID). The application authenticates your profile and allows you access, provided the certificate is valid.



EXPIRED CERTIFICATE

The certificate is valid for three years. During this time, it can be used as many times as needed. Once the certificate has expired, you will need to activate a new certificate by following the steps on page 3 – 5.

For questions related to this guide, please contact reporting@fi.se

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